

Financial Prohibition Regarding Utilization Management Determinations Statement

All utilization decisions regarding coverage and/or services must be based upon appropriateness of care and services and the existence of coverage. Financial rewards or incentives must not influence any utilization decisions. To assure that the risks of underutilization are considered, no rewards or incentives can be issued that will discourage appropriate care and services to the members. In addition, NeueHealth does not reward practitioners, providers, or employees for issuing denials of coverage or service. All denials must be strictly based on insufficient medical appropriateness or not a covered benefit. The Affirmative Statement is distributed to practitioners, providers, employees, and members.